

Trenitalia International Trains

Day trains connecting Italy – Switzerland

Valid from 10 December 2017 subject to change

Accommodations Benefits Bonuses Child Policy Conditions Fare Types Packaging Instructions Refund / RPP

Benefits and Features

Italy – Switzerland:

- Reservations are compulsory.
- Main Routes:

Milan-Geneva	Venice-Geneva	Milan-Basel
Venice-Basel	Milan-Zurich	Florence-Zurich
Venice-Zurich	Livorno-Zurich	Milan-Stuttgart
Milan-Frankfurt		

Accommodations

First Class:

- 3 carriages: 153 seats in a 2-1 configuration
- Ergonomic seats with a table and power outlets at every seat,

Second Class:

- 5 carriages: 322 seats in a 2-2 configuration
- Power outlets at every seat

On board services

- Snacks and drinks are available via trolley service
- Meals are served in the restaurant

Bonus

Bonuses are subject to change and availability and may require use of a travel day. Client is responsible to confirm bonuses locally.

- No bonuses are offered

Conditions of Use *

- Advance booking: Trenitalia International trains can be booked up to 120 days in advance.
- For passholder fares: Pass needs to be validated prior to boarding Trenitalia trains and requires use of a travel day.
- With mobility difficulties a special assistance service is available in Italy's main railway stations.
- For information on the service and booking formalities Trenitalia clients can call the following Italy-wide help line on 199-303060.
- Tickets can be issued as paper tickets and print-at-home e-tickets.
- Name and ID required at time of purchase and boarding. Traveler's name must match passport, strictly enforced as of 01 January 2017.

Refunds

- Special cancellation fees apply to some fares. Exchange and refund policies vary depending on the type of fare purchased.
- Exchange can only be performed by Rail Europe. To exchange a ticket, a new ticket must be issued and the unused one sent back to Rail Europe for a refund within the time frame allowed for such refund. A handling fee and/or processing fee will apply. The refund granted on the returned ticket depends on the refund policy of that fare.
- When requesting an exchange in North America, make sure client allows enough time for the new ticket to be sent before his/her departure to Europe.
- When applicable, Rail Protection Plan™ will be offered prior to payment
- Refunds/exchanges are subject to an administrative fee. Refer to Fees/Handling Fees Product Fact Sheet

Packaging Instructions

- Trenitalia International paper tickets must be stapled in a Rail Europe ticket cover, not an All Aboard ticket cover
- E-tickets are "ticketless", only the PNR is required. Ticket may be printed if documentation is desired.

Fare Range

Leisure/Flexi Adult	Unrestricted fare
Leisure/Flexi Child	Under 15 on train's departure date - Free if under 6 when sharing a paying adults seat/ bed
Mini*	Advance purchase required. Subject to availability. Nonrefundable. Non exchangeable.
Book Early/Smart	2nd class only. Subject to availability. Non-refundable, Non exchangeable
Pass 1	Applies for holders of any pass covering the whole route
Pass 2	Applies for holders of any pass covering at least one of the countries traveled through EXCEPT Swiss Travel Pass
Pass 3	Applies for holders of a Swiss Travel Pass or Swiss Travel Pass Flex
Group Adult	Minimum 6 pax (paper ticket only)
Group Child	Minimum 6 pax – Under 15 on train's departure date (paper ticket only)

*e-ticket only